

CARE AND MAINTENANCE

When cleaning the stroller frame, use a non-toxic, non-abrasive cleaner. Mix a solution of water with a small amount of a mild, non-toxic detergent. Apply to the stroller frame with a damp cloth. Never use strong detergents or solvents.

The fabric parts may be machine washed (maximum temperature 30°C). Never use strong detergents or bleach.

If you need to put your stroller in storage for any period of time, do not store in a damp or hot environment. Allow air flow around the stroller and do not stack anything on it.

In case of rain, use the rain cover (sold separately). Let the stroller dry before folding it and storing it.

WARRANTY AND AFTER SALES SERVICE

As a manufacturer, BABYZEN without any problem for a period of two years from the date of purchase, in accordance with instructions and technical specifications of the product. The labels affixed on the products with serial numbers shall not be removed, in any case. If the label of the product is removed, the warranty is no longer valid.

Warranty coverage

The manufacturer's warranty applies to all the Products of the brand BABYZEN

For the strollers, it covers:

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All manufacturing defects on the chassis, frame and wheels.

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All the textiles pieces and harness of the BABYZEN

The BABYZEN

warranty is limited to replacement or repair of the defective parts,
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free of charge. If the repair is covered by the manufacturer's warranty, BABYZEN will bear the transportation costs and risk to and from the authorized retailer from

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guarantees that with normal use, the products work

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strollers.

whom the purchaser bought the product.

Any part, replaced or repaired Product will be covered during the remaining time of the original product's warranty. Under the warranty, BABYZEN be responsible for defects in products that have not been purchased from authorized retailers (list of authorized retailers on www.babyzen.com website). The manufacturer's warranty will not apply in the following cases:

In case of modifications or repairs of the Product without the prior written permission of BABYZEN

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If the defects come from negligence or an accident and/or use or maintenance not in accordance with instructions in the user guide.

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If the Serial number of the product is damaged or removed.

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If the damages are caused by an abnormal wear of the Product.

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In case of incorrect mounting or installation of parts from other manufacturers non-compatible with the Product.

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In case of accidental or unintentional damage, misuse or neglect.

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In case of improper storage or maintenance of the Product.

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In case of defect, damage or wear on the handlebar or textiles, resulting from normal daily use of the Product.

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In case of holes or tears on the tires.

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In case of damage caused by repairs carried out by unauthorized persons, or improper disassembly of the Product.

Warranty claims

The manufacturer's warranty is not transferable in any case and can only be used by the first owner of the Product. BABYZEN

client can present proof of purchase mentioning the date of purchase. In case of claiming the manufacturer's warranty, the customer must report any defect to the Authorized retailer, who is the first contact in this case. Any defect must be reported by the customer to the Authorized retailer within twenty days of its discovery.